

Commercial Services: Construction-Related, Facilities and Maintenance

THE HANDYHELP CO SERVICE

The HandyHelp Company is a social firm providing ethical handyperson services to domestic and commercial customers. HandyHelp delivers basic repairs and maintenance, painting and decorating, gardening, home and garden clearance and cleaning services. It is an in-house enterprise developed by Clean Slate, an organisation creating and supporting opportunities for unemployed people, working in partnership with providers of vocational training. It operates in Bath and London.

Clean Slate is well-connected with local authorities and public sector regeneration programmes. HandyHelp is also seen as an opportunity for jobseekers to prove themselves on the job, build experience and move onto work for mainstream contractors and local tradespeople, or go onto self-employment.

SERVICES

Working with specialist contractors and partners, HandyHelp will join supply chains to deliver construction, trades, facilities and maintenance services as well as providing labour for less skilled tasks.

Through our parent enterprise, Clean Slate Training & Employment, trained and assessed workers can be supplied direct to developers and contractors on a temporary, temp to perm and permanent basis.

Benefits to customers:

- The inclusion of social enterprise, providing business service on a not for profit basis, in the supply chain demonstrates a commitment to social value
- Social firms, like HandyHelp, create and support work opportunities for disadvantaged people – HandyHelp focuses on long-term unemployed people, sometimes with histories of homelessness, offending or ill-health. Customers procuring our services indirectly engage communities and create pathways out of poverty and social exclusion
- Customers do not need to involve themselves directly in the delivery of social value, we ask they simply make opportunities available and do not change operational practice
- Nor do we anticipate charging more than the market rate, although we are sensitive to aggressive negotiations
- The above will improve competitiveness for public sector contracts where social value will increasingly be taken into account within tendering processes
- A contract agreement will enshrine the partnership and make clear each parties' expectations and help ensure commitments to social value outlined in tendering processes come to fruition as contracts begin
- We will comply fully with procurement processes and supply chain requirements

PARTNERSHIPS

We envisage working with developers and commissioners of major projects as part of our involvement in strategic development around community regeneration. HandyHelp and Clean Slate would like to develop ongoing relationships with developers and contractors that can be ported between contracts.